

CONGRATULATIONS

Thank You for purchasing the Performance Protection Plan, P3 (the "Plan"). Please keep your plan and sales receipt together in a safe place. These documents will be required at time of service.

WE Protect Your Privacy: By purchasing this Plan, The OWNER consents to the use and transmission of the OWNER's confidential customer information only in connection with this Service Plan. To review, update, or request removal of any customer information, at anytime, please contact the Plan Administrator.

IT IS IMPORTANT TO REGISTER YOUR PRODUCT ONLINE. It's simple!

1. Visit www.w3warrantyregistration.com
2. Enter the 12 digit plan number and click "submit"
3. Enter the required information and click "submit".
4. Print the attached Terms and Conditions OR save the file
5. Keep in a safe place. We will require this information to process a claim.

Retailer: Dell Canada Inc.
155 Gordon Baker Road, Suite 501
North York, Ontario
CANADA, M2H 3N5

The Address above is that of Your selling dealer. Obligations under this contract are the responsibility of:
A Federally licensed insurance company.

This Plan Belongs To:
Scott W.
1234 ABC Street.
Vancouver, British Columbia
CANADA,

Coverage Description:	2 Yr Ext Digital Camera 0-249.99		
Coverage Type:	Depot		
Purchase Order Number:	2133295767488501		
Product Category:	P3 Consumer Electronics	Effective Date	Expiry Date
Type of Product:	Camera	Term	
Product Condition:	New	*Manufacturer	04/29/2008 04/29/2009 12
Date of Purchase:	April 29, 200	P3 Plan:	04/29/2009 04/29/2011 24

For service under the plan, please call 1-877-921-4097.

This Plan applies exclusively to the item(s) indicated on the original bill of sale that is specified to be warrantable and covered under this Plan, and sold in Canada.

TERMS: W3 Solutions (W3) agrees with the purchaser of the product(s) and this Plan (OWNER), to cover manufacturer's defects in materials and workmanship that are the result of normal usage for a period specified on your sales receipt and/or P3 Contract, subject to a maximum combined coverage period of five (5) years from the original date of purchase for all eligible products covered. The Plan covers eligible products purchased, including its accessories, as new and manufactured for use in Canada, which at the time of purchase included a Manufacturer's original warranty valid in Canada providing minimum coverage of ninety (90) days for parts and/or labour. The Plan begins on the expiry date of the Manufacturer's warranty and is between W3 and the OWNER. This Plan pays for parts and labour for functional components. Functional parts are those component parts that are critical to the performance of the product's essential function. Nonfunctional parts are those parts that are not critical, knobs, handles or cosmetic parts. W3 will repair or replace the unit or any parts thereof, as required, subject to these terms and conditions. W3 is not obligated to renew your Plan, however, if renewal coverage is offered, the price quoted will reflect current service costs and the age of the product. For replacement/exchange parts we will direct you to the location to exchange the Covered Product. You may be required to ship the Covered Product to a designated location before being able to receive your replacement.

GENERAL CONDITIONS: Along with the wording of the original equipment manufacturer's warranty, the following terms and conditions will apply:

- This Plan does not cover failure as a result of: normal wear and tear, deterioration of consumable parts including but not limited to gaskets and seals, misuse, abuse, rust or corrosion, spilled liquids or foreign objects found inside the equipment, repair of damage or flood loss caused by accident, theft, fire, flood, external causes such as; but not limited to blown fuses, inadequate electrical power, water and gas lines beyond the equipment, plugged drains, normal wear and tear, or any use of the product not authorized or covered by the manufacturer.
- Should it be discovered that a blown speaker has been subjected to abuse, excessive power or distortion (i.e. excessively burnt, bent or separated voice coils); torn or punctured cones, spiders and surrounds; or other signs of misuse or neglect the claim will be denied.
- The maximum liability of this Plan for product replacement shall not exceed the original purchase price for the product.
- W3 reserves the right to repair or replace the Covered Product with a comparable feature model of like kind and quality. Product replacement under this Plan will fulfill this agreement in its entirety and will discharge all further obligations under this Plan and the Plan shall terminate.
- Replacement parts used will be new, refurbished or non-original manufacturer's parts that perform to the factory specifications of the product at the option of W3.
- This Plan does not cover deterioration of the appearance of the product, any cosmetic part or finish defects such as paint, porcelain, glass or plastic, dent, scratches, chips, breakage, loss, rust or peeling.
- Plan coverage is provided for personal use of products only. Products used for commercial purposes are excluded from coverage.
- Any damage resulting from unauthorized replacement parts, improper service or modifications made to the Covered Product are not covered by this Plan.
- If no defect is found (no fault found) or repairs are denied based on the terms and conditions of the Plan, the Plan owner will be responsible for all costs incurred.
- Replacement of batteries, light bulbs, fuses, filters, print ribbons, print heads (including non-removable print heads, toner cartridges, drums or any other products with a pre-determined life expectancy) are excluded. Built-in rechargeable batteries which cannot be removed (such as those contained in MP3 players and GPS's) are not considered consumable and as such will be covered under this Plan.
- Charges incurred for the following items are not covered by this Plan: set up or installation, reformatting of hard drives and diskettes, system and software configuration or data recovery.
- Any loss occurring during the manufacturer's plan is excluded and any loss due to failure to follow the manufacturer's recommended maintenance, specifications or operating instructions during the term of this Plan is excluded.
- W3 and all affiliated companies are released from all liability due to indirect, consequential or incidental damages.
- Any loss resulting from collision with another object or any damage while the product is in transit is excluded.
- Any costs and damage related to installation and/or reinstallation of products are not covered under this Plan except for costs related to installation and/or reinstallation of car audio products.
- Upon approval by W3, this Plan is transferable to a subsequent owner, or a new product if the Covered Product was replaced by any party other than W3.
- The Plan owner may cancel this Plan at any time for any reason within thirty (30) days of the original purchase date of the Plan and receive a full refund. W3 may cancel this Plan for reasons, including but not limited to, misuse of the product, unauthorized modifications to the product or commercial use of the product. In the event of cancellation by W3 (except for non-payment), W3 will provide the Plan owner with a pro-rata refund.

- Any loss resulting from manufacturer's recall or rework, regardless of the manufacturer's ability to pay for such repairs, is excluded.
- If service under the Plan is provided on-site at your location, a person who has reached the legal age of majority must be present at all times during the service call. Should a unit covered under this Plan require service for a warrantable defect, on-site service will only be offered for entitled products within an 80km radius of an authorized service centre. In the case where a product falls outside of this designated radius, it will be the sole responsibility of the Plan owner to arrange for transportation of the unit to an authorized service centre at their own cost.
- In the event that a Covered Product is damaged by lightning or a power surge, coverage under this Plan will apply, excluding software or data, in excess of any other insurance policy in force at the time the damage occurred provided proof that an approved power surge protector was in use at the time of damage and any additional conditions included herein.
- Should parts no longer be available for a warranted product, W3 shall be excused from performance under this plan and will refund the Plan owner the cost of the Plan.

ACCIDENTAL DAMAGE PROTECTION (ADP) CONDITIONS FOR LAPTOPS: If ADP has also been purchased the following terms and conditions apply:

- ADP coverage specifically excludes damages caused by intentional acts, fire, flood, other acts of God, theft or loss.
- ADP coverage must be purchased at the same time the Covered Product was purchased.
- W3 agrees to repair or replace your Covered Product in the event your product is accidentally damaged by dropping, liquid spill, extremes of temperature or power surge, subject to the conditions included herein.
- This Plan provides for one ADP claim of a product covered by ADP during the coverage period. Terms in General Conditions (c) and (d) apply.

BULB REPLACEMENT:

If bulb replacement has been purchased the following terms and conditions apply:
This Plan provides one bulb replacement during the first two years from the date of purchase, for front and rear projection televisions and projectors. W3 will either mail you the replacement bulb with installation instructions or mail a cheque for the purchase price of the bulb.

OTHERS:

- W3 will make every attempt during the troubleshooting process to confirm whether the problem is related to hardware or software failure. If after service is performed, it is determined that the cause of the problem was software related (including, but not limited to, software errors resulting from improper functioning or defective software, computer viruses, or any problems related to customized or proprietary software, computer games, peripheral equipment, internet access, or USB devices, the Plan owner will be responsible for all costs incurred.
- This Plan provides pixel coverage for video display products based on the manufacturer's guidelines but excludes all incidents of burn-in regardless of manufacturer coverage.
- "Lemon Aid" Policy - While covered under the manufacturer's warranty and this Plan and after the product requires covered service on three (3) separate occasions for the same component and this component requires a fourth repair, as determined by our authorized service centre W3 will replace the product with a product of comparable performance, the value of which may not exceed the original purchase price. Authorized service repair requests from three (3) separate repair incidents must be sent to W3 in order to qualify for replacement. Product failures must be covered by the terms and conditions of this plan.
- In the event of mechanical failure of a freezer covered by the terms and conditions of this Plan which causes spoilage of frozen foods W3 will refund the amount of the actual loss to a maximum of \$250.00 during the term of this plan.
- If exchange coverage was purchased which is specified on your bill of sale and/or P3 Contract your product will be replaced if the failure is covered by the Plan's terms and conditions. W3 requires that the defective product be shipped to W3 for fault verification prior to replacement. Replacement terms in General Conditions (c) apply.
- If date of purchase coverage was purchased which is specified on your bill of sale and/or P3 Contract all coverage enhancements of the Plan will be applicable throughout the coverage period including the period during the manufacturer's warranty.

TO ARRANGE FOR SERVICE:

Call 1-866-913-1350 or e-mail us at service@serviceplan.ca prior to arranging service. Pre-approval from W3 is required prior to proceeding with a repair or replacement. If pre-approval is not obtained W3 reserves the right to deny the claim. Please have your original bill of sale available so our Customer Service Representative is able to quickly arrange for service by an authorized service provider.

This Plan is fully underwritten